

## Marlena Russo

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**From:** Carolyn Sullivan  
**Sent:** Wednesday, August 05, 2009 2:18 PM  
**To:** Opra  
**Subject:** 7/27 OPRA - 9  
**Attachments:** image001.gif

**Carolyn M. Sullivan**  
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**From:** Deanna M Hunt [mailto:dhunt@thisisitproductions.com]  
**Sent:** Tuesday, June 09, 2009 7:09 PM  
**To:** Ellen Chase  
**Cc:** Carolyn Sullivan; Scott D Harrison  
**Subject:** Re: Rhythm and Blues

Hi Ellen:

Thanks for forwarding her comments. Comments and suggestions are always appreciated and we can always learn from them. I reviewed the comments with Brian and Scott.

They agreed that he got off to a rough start and that the first batch of burgers were undercooked and the first round of mac and cheese was dry but both issues were corrected.

The portabella sandwiches was a special request and was suppose to be only served back stage to the 20 vegetarians on the crew. (There was a misunderstanding by Eddie of where the crew was to eat.) There were veggie burgers for VIP vegetarians.

In the future, if there is no salt and pepper, for example, we have runners who can go out and buy it, if none can be found on-site.

We chose ice tea and lemonade to keep the price down. There was water for those who wanted diet. Also, in these situations where service is offered over a long period, 2:30-5:30 pm, it is difficult to know when people are going to show-up. It's human nature for people to always come at the same time! Therefore, there are going to be times when one has to wait for food/beverage to be made and served...especially, if you want it to be fresh, which we specifically requested. Most importantly, the caterer did not run out of food or beverages and everyone was served.

The suggestions for other type of food has been tried and not repeated because we received numerous complaints over the sandwiches failing in the heat, same for the pre-made salads, especially those with mayonnaise. (The cole slaw was freshly made on-site.)

Overall, it sounds like it was well done, with a few improvements noted for future events.

Thanks again for the comments.

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cell ph. #  
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per OPRA.

----- Original Message -----

**From:** Ellen Chase  
**To:** Carolyn Sullivan ; Deanna M Hunt  
**Sent:** Tuesday, June 09, 2009 2:44 PM  
**Subject:** FW: Rhythm and Blues

Read below the comments from Judi about the VIP tent. She was the one I put "in charge" on our end.

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**From:** Judi McCartney  
**Sent:** Tuesday, June 09, 2009 2:38 PM  
**To:** Ellen Chase  
**Subject:** Rhythm and Blues

Ellen,

Thank you once again for giving me the opportunity to work this years event. As always I had a blast while doing it. The only concern I had with this years event was the food vendor. While it was a nice change and they worked very hard, the food was not cooked completely. . . .the slider hamburgers/cheese burgers were undercooked and I had to request that they be cooked a bit more several times. The mac and cheese was rather dry, there was only one round of the Portobello mushrooms and they were not offered again. While the ice tea and lemonade were somewhat of a hit, they continually ran out as well and they should at least have something to cover the diet lovers thirst. And numerous comments about no salt or pepper. Lines at times were rather long as the very personable young lady preferred to serve each individual which added to the delays. The watermelon was a hit with everyone and added a nice touch. I personally would have kept it to hamburgers and hotdogs (sliders if you will) green salad, macaroni, slaw and potato salad. Or the sandwiches which always went over very big along with the usual sides. I'm sorry if it seems to be a complaint, but we have always had open dialogue in the past regarding the vendors and their offerings. Overall they presented a nice change, and it just needs to have some tweaking done. Thanks for allowing the input. If you want to discuss it further, please feel free to contact me.  
Judi

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